

Digital Transformation: Industry & Tech trends

As a technology leader of many years I am often asked to speak about technology trends. What are leading organisations doing now and where are they headed? Each session varies, typically I cover:

- The accelerating pace of change
- Importance of culture and organisational capability
- Thoughts and learnings on what we are hearing from our customers & key technology trends, e.g.
 - Customer Experience
 - Traditional Artificial Intelligence, Generative AI, Machine Learning
 - Data, Analytics & Insight
 - Cloud Innovation – Augmented Reality / Virtual Reality / Digital Twins
 - New ways of working – Hybrid work, secure work
 - Ecosystems
- Customer buying behaviours / Key challenges faces our customers / What customers want
- Real examples of how customer are realising business benefits

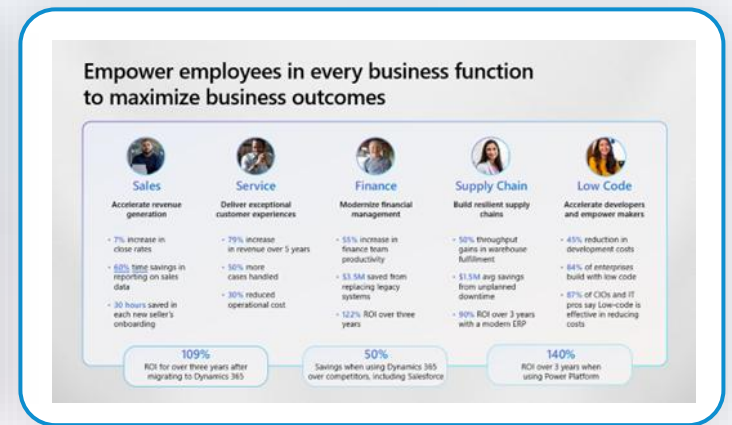
Pace of change



Technology & business trends



Real business examples



Culture and capability



Customer behaviors



Demos and more

